

**FREQUENTLY ASKED QUESTIONS (FAQ)**  
**SOCIAL SECURITY PROTECTION REQUIREMENTS OF MALAYSIANS**  
**WORKING ABROAD: SINGAPORE**

**1. What is the Social Security Protection Requirements of Malaysians Working Abroad survey?**

In an effort to build a more comprehensive social security net, this study aims to build a profile ecosystem, gather information, and identify the needs of Malaysians working abroad with a focus on Singapore.

In addition, this study will also review other important relevant issues so that appropriate follow-up actions can be proposed to improve social security protection for Malaysians working abroad in general.

Data collection for this study will be divided into two phases namely:

- i. Phase 1 ( January – May 2022)
- ii. Phase 2 ( June – November 2022)

**2. Who is the target group of respondents for the Social Security Protection Requirements of Malaysians Working Abroad survey?**

For the first phase, the target respondents for this survey are individuals who meet the following criteria;

- I. Malaysians who are in Singapore whether working, not working, or for other purposes,
- II. Malaysians working in Singapore but currently in Malaysia; and
- III. Malaysians who worked in Singapore from 2020 to 2022.

For the second phase, the target respondents will be open to all Malaysians who are abroad as well as Malaysians who are actively seeking employment abroad.

Individuals who meet the criteria listed above are highly encouraged to share their input through the online survey for this study.

**3. Who is the implementer of the Social Security Protection Requirements of Malaysians Working Abroad?**

The Ministry of Human Resources (MOHR) through the Social Security Organization (SOCISO) in collaboration with the Institute of Labor Market Information and Analysis

(ILMIA), Department of Statistics Malaysia (DOSM) will implement the Social Security Protection of Malaysians Working Abroad.

**4. How long will the survey for the Social Security Protection Requirements of Malaysians Working Abroad accept responses?**

The Social Security Protection Requirement of Malaysians Working Abroad survey can be accessed by visiting the link [myworkabroad.perkeso.gov.my](http://myworkabroad.perkeso.gov.my) from 10th January 2022 to 31st May 2022.

Starting June 1, 2022, the [myworkabroad.perkeso.gov.my](http://myworkabroad.perkeso.gov.my) portal will be open to all Malaysians who are abroad and also to Malaysians who are actively seeking employment abroad.

**5. What benefits do I get if I participate in the Social Security Protection Requirements of Malaysians Working Abroad?**

The findings of this study will play an important role in ensuring that the quality and working conditions for Malaysians working abroad can be further improved thus opening up opportunities for more Malaysians to gain exposure and work experience abroad while earning an attractive income.

**6. Are my answers confidential?**

Yes. Your feedback will be kept CONFIDENTIAL. Your response will be used as a summary in the study report.

General questions related to PERKESO can be browsed through the PERKESO website:  
<https://www.perkeso.gov.my/en/frequently-asked-question.html>